

Contact

Administrative Requests

Please make all administrative requests via the main Commuserv office number, or via admin@commuserv.com.au. This includes requests for licensing renewals, the purchase of consumables, and account inquiries.

Sales Support

Commuserv's sales staff are available during regular office hours. They are available via the Commuserv office number, or by emailing sales@commuserv.com.au.

After-Hours Support

Commuserv offers after-hours support during the following hours: 8am-8pm, 7 days a week. This service is available by dialling 0414 814 345.

Technical support:

The main email address to send operating issues and requests to is: techs@commuserv.com.au. A Commuserv representative will respond to this issue in a timely manner and respond accordingly. Where the issue is an emergency, we ask that you communicate whether this issue is either:

1. Isolated to one user or workstation.
2. Isolated to a minor application
3. Isolated to the main application your business operates
4. Causing your entire network or team to not work

This communication allows us to ensure that the appropriate action and priority is assigned to the problem.

LogMeIn Support:

Requests are available via Commuserv's support page, support.commuserv.com.au.



Location:	38 - 40 Halifax St. Adelaide S.A. 5000
Office hours:	9am till 5pm , Monday to Friday
Office Telephone:	82116000
After hours support:	0414 814 345
General Technical:	techs@commuserv.com.au
Sales enquiry:	sales@commuserv.com.au
Administration Enquiry:	admin@commuserv.com.au

